

ABSTRACT OF THE DISCLOSURE

[109] Methods are disclosed for a 3rd party system to indirectly access, control, monitor, and test a media peripheral (MP) device on a media exchange network by establishing a communication link between the 3rd party system and the media peripheral (MP) device via at least one media management system (MMS). A third party may select an operation of a MP device via a MMS over the communication link, causing the MP device to perform the selected operation. The 3rd party may monitor at least one status parameter of a MP device via a MMS over the communication link and respond to the status parameter. As a service, the 3rd party may push digital information (e.g., digital data, digital audio, digital images, digital video, etc.) to a MP device via a MMS over the communication link and bill an account associated with the MP device on the media exchange network. As another service, the 3rd party may perform a diagnostic test of a MP device via a MMS over the communication link to identify a problem of the MP device based on the results of the diagnostic test.